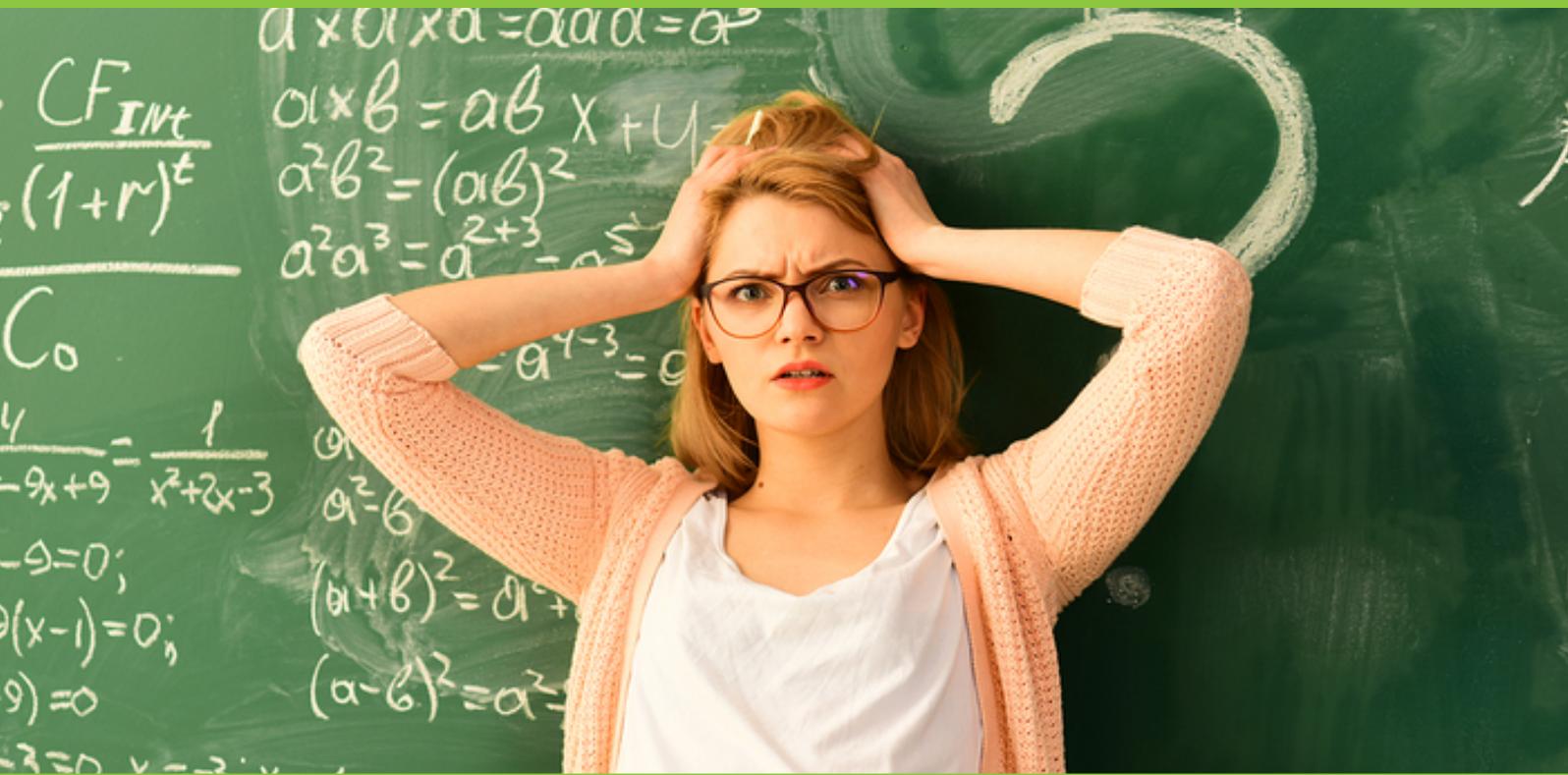


Case Studies for School Employees



Case Study One

A subject teacher called because she was concerned that she could not cope with the amount of work that she was expected to do. She already had two sets of marking at home and as it was in the middle of mock examinations, she had two more sets of exam marking to take home that evening. Her husband was already highly critical of the amount of time she was spending working and had commented that she needed to sort out her priorities.

Case Study Two

A form teacher called because he was worried about a situation with a student in his form. Another student had mentioned to him that he was having suicidal thoughts and although he had passed it on the safeguarding team, he was seriously concerned that the boy may act. He had built up a very close bond with the student and was very much his trusted adult in school.

Case Studies for School Employees

Continued...

Case Study Three

A classroom teacher called because she had received an abusive call from a parent of one of the children in her class. The parent had accused her of bullying her child and said that she would be making a formal complaint to the governors of the school about her conduct. During the call the parent had become increasingly angry and irrational and had stated that her child would not be returning to the school “until it was sorted”.

Case Study Four

A middle leader called because he was very worried about how to deal with a staffing situation. His department were seriously underperforming and he was feeling pressurised by the Senior Leadership Team to improve results. He had a difficult relationship with some of the members of his department and the difficult conversations that he had previously had, had not resulted in improved performance.

Case Study Five

A member of staff called because she was very worried about how to balance work with the problems in her personal life. Her daughter had just been diagnosed with depression and had not left the house for several days and her elderly mother was very unwell and facing a spell in hospital. She had also just received a credit card bill for several hundreds of pounds that she didn't know how she was going to pay.

Further Help and Support

CiC provide Employee Assistance Programmes and can support, advise and signpost staff as necessary for any of the above situations plus much more. If you would like to talk to CiC about supporting your staff contact us at salesenquiries@cic-eap.co.uk

